

Cannabis Clinic/GLG Audiovisual Recording Policy

Purpose

This policy governs all recording of consultations and communications within our Cannabis Clinic and GreenLeaf Group to maintain strict confidentiality and professional standards.

Scope

All staff interacting with patients.

Procedures

By agreeing to the terms of service and receiving treatment at the Cannabis Clinic, all patients agree to the following:

Prohibited Activities

- Making audio or visual recordings of consultations, appointments, or communications with any staff member without explicit written consent.
- Using recording devices (smartphones, tablets, cameras, etc.) during consultations unless specifically authorised.
- Sharing or distributing any recordings made within the clinic

Permitted Recording

Recording is only permitted with prior written consent from:

- The attending healthcare professional and Medical Director (where appropriate)

Authorised recording may be permitted at the discretion of the staff member, for:

- Medical documentation purposes
- Patient support needs (documented disability/medical condition)
- Legal requirements or court orders

Clinic Staff Rights

- Healthcare professionals and staff may decline recording requests at their discretion without providing reasons, and patients must respect this decision.
- Staff may withdraw consent at any time during a consultation, even if recording has already begun.
- Previous consent to recording does not imply consent for future sessions - each recording request requires new explicit consent from the staff member involved.

Consequences of Violation

Consequences of violation of this policy may include any or all of the following:

- Immediate cessation of recording required
- Documented warning in patient file
- Policy review with patient
- Deletion of unauthorised recordings
- Discharge from the Cannabis Clinic
- Referral to alternative healthcare providers
- Possible reporting to relevant authorities

Clinic Recording Practices

The Cannabis Clinic may record audio for training, quality assurance, legal compliance, or telemedicine purposes. Patients will be informed when they are being recorded.

Patients have the right to:

- Be informed when recording occurs
- Refuse consent (where legally permissible)
- Request copies of recordings
- Request deletion (subject to legal requirements)

Implementation

- All patients must acknowledge this policy before treatment
- Policy violations will be documented in patient records
- Staff will enforce policy consistently